



**Troxler Radiation Monitoring Services**  
*A division of Troxler Electronic Laboratories, Inc*  
Box 12057 ♦ 3008 Cornwallis Rd ♦ Research Triangle Park, NC 27709  
Tel: (877) 876-9537 ♦ Fax: (866) 391-2759 ♦ www.troxlerlabs.com

## UNDERSTANDING YOUR BADGE SERVICE BILL

The following descriptions may appear on badge service invoices and credit memos for various services provided.

- **Regular Processing** - Charge for badge service for the upcoming billing period. The number of badges x the number of monitoring periods and the period of time will be shown. (e.g. 9 Badges x 4 QTR)
- **Late/Lost Badge** - Charge for a late returned or lost badge. The wearer name and badge ID should be shown.
- **Damaged Badge** - Charge for a damaged badge.
- **Add Processing** - Charge for badge service for wearers added since the last invoice. The number of monitoring periods will be shown in the quantity column.
- **Partial Assignment** – Charge for making a non-scheduled badge shipment for a new badge wearer.
- **Dose Adjustment** - Charge for entering a dose estimate into a wearer's dose record (e.g., for a lost badge). Badge number and monitoring period should be shown.
- **Rush Order** - Charge for expedited preparation and shipping of a badge for a new wearer.
- **Early Deactivation** - Charge for early deactivation of a customer's account before the end of the annual contract period.
- **Drop Employee** - Credits for badges not yet issued when a wearer is deactivated.
- **Emergency Processing** - Charge for emergency processing of a badge.
- **Individual Exposure Report** - Charge for an individual exposure report.
- **Duplicate Exposure Report** - Charge for a duplicate exposure report.